

# Explore Our Proximity

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## **iFix India Corporate**

Building No. 9, First Floor 17th A Main Road,  
HAL 2nd Stage, A Stage, Indiranagar  
Bengaluru, Karnataka 560038

## **iFix India Kammanahalli**

#402/C, Life Plaza, Opp. Jal Vayu Vihar,  
Kammanahalli Main Road, 2nd Block,  
Kalyan Nagar, Bengaluru, – 560043

## **iFix India Indiranagar**

100FT Road - #54, MSK Plaza, 100ft road,  
Below Coffee Day Indiranagar,  
Bangalore – 560038

## **iFix India BEL Road**

Shop 52, Below Leon Grill, Agastya Arcade,  
80 Feet Road, New BEL Rd, Devasandra  
Layout, Bengaluru, Karnataka – 560094

## **iFix India Koramangala**

A/8,1st Floor, 5th Block, 80 Feet Mn Rd  
KHB Colony opp To Sapna Book House  
Above Lavie Showroom, Koramangala,  
Bangalore – 560034

## **iFix India BEL Road**

Shop 52, Below Leon Grill, Agastya Arcade,  
80 Feet Road, New BEL Rd, Devasandra  
Layout, Bengaluru, Karnataka – 560094

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ifixindia.com

# Fixing Your Gadgets with Unparalleled Skill

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Our Engineers can ensure your device will be repaired as fast as possible and will look new again in no time



# Hello!

## The Saviours of Apple Devices.

iFix specializes in repairing mobile Apple devices, including iPhone, iPad, MacBook, and iMac. We have a national network of collection and drop-off points. iFix India is a trusted chain of Premium Apple service centers in Bangalore, specializing in iPhone, iPad, and MacBook repairs. The founding team has extensive experience in the mobile phone service industry since 2002 and a decade of experience with iPhones. Repairs are conducted by specialist engineers at advanced repair facility, and 90% of repairs are completed within 24 hours.

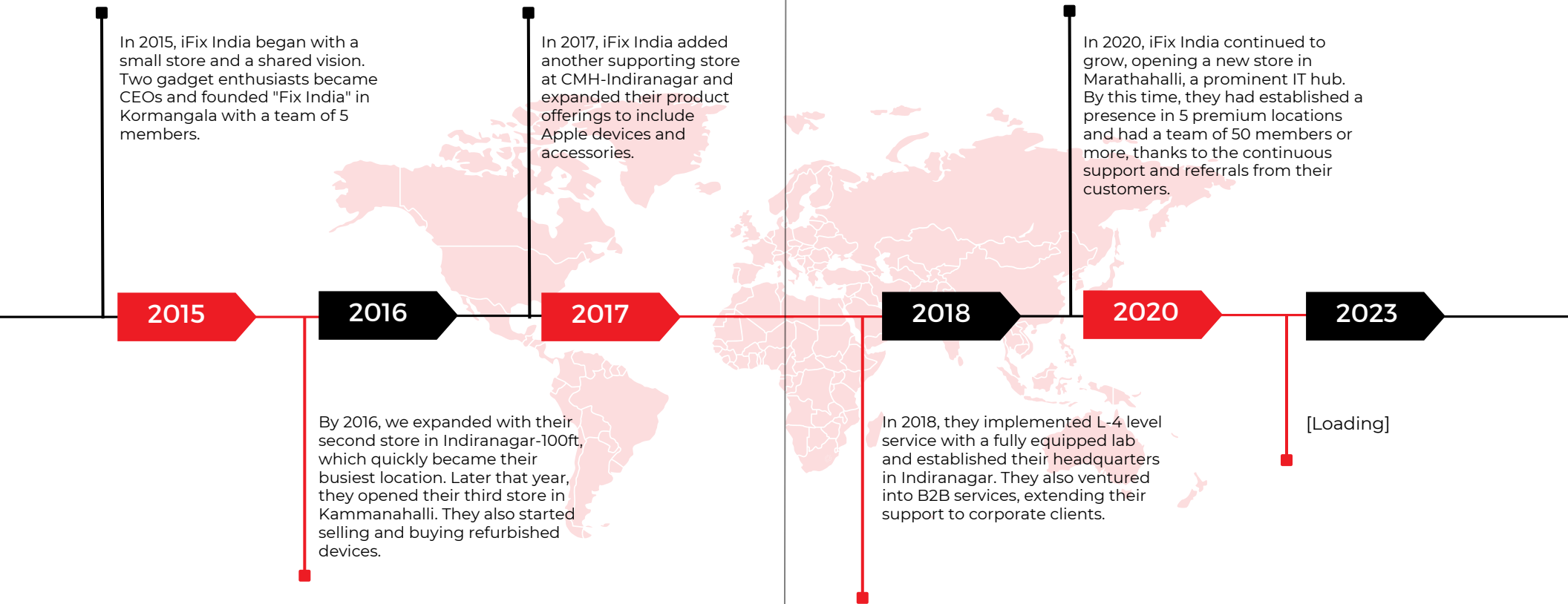
Our approach focuses on proper diagnosis, speedy repairs without compromising quality, and efficient return of devices. We have received continuous customer appreciation and are expanding with more service and repair centers across India. Currently, have service centers in Indiranagar, Kammanahalli, Koramangala, CMH Road, and Marathahalli in Bangalore, with plans to add more branches.

## Injured Your Devices? We Got You Covered!

Repair your device at iFix, your comprehensive solution for all your gadget needs. Our highly experienced engineers specialize in repairing iPhones, iPods, MacBooks, and iPads, ensuring swift repairs that will restore your device to a like-new condition in no time.



# The Transition



## The Vision

To lead the service industry and be the top service provider globally for premium products and brands with seamless customer experience.

## The Mission

Fix serve customer with the top-notch service in the industry facilitating genuine parts with incomparable prices and on-time deliveries is without rival.  
We religiously follow "**Good service is Good business**".

# What We Offer



## Service



iPhone



iPad



Apple Watch



iMac



MacBook



## AMC

Comprehensive  
Non Comprehensive



## Sales

New Devices  
Buy Back  
Refurbished

# Trust in

# our proficiency to expertly mend your Apple gadgets.

IFix India stands as a reliable network of premium Apple service centers located in Bangalore, India. We specialize in providing top-notch repair and service solutions for iPhone, iPad, and MacBook devices. Our founding team comprises esteemed mobile phone service center owners who have been active in the industry since 2002, and they bring with them nearly a decade of experience in the iPhone service sector, dating back to the launch of the first-generation iPhone.

With the consistent support and appreciation of our customers, Fix India has experienced continuous growth. We have expanded our presence by establishing additional service and repair centers throughout India.





# AMC

## Annual Maintenance Contract

An Annual Maintenance Contract (AMC) is a yearly agreement signed with a designated service provider for the regular upkeep of your computer systems and related devices. It involves a pre-determined cost and can be renewed on an annual basis. If you operate a small or mid-sized business, having a computer AMC provider is essential for effectively managing your computer and workstation issues.

### Why AMC with Ifix?

1. **Reliable and Authentic Support:** We offer original and genuine technical support with a guarantee.
2. **Cost-Efficiency:** Pay once and enjoy our services multiple times throughout the year.
3. **Direct Access to Experts:** Get assistance with just one call, connecting you directly with our tech experts.
4. **Consistency:** No need to search for a new professional each time you face an issue.
5. **Reduced IT Infrastructure Costs:** An AMC helps you streamline and cut down on IT infrastructure expenses.
6. **Regular Maintenance:** We provide regular maintenance for your IT products and related accessories.
7. **Coverage for Various Issues:** Our services encompass addressing SSD (Solid State Drive) and HDD (Hard Disk Drive) problems, as well as MLB (Main Logic Board) issues.



Quality Improvement



High Performance



Higher Efficiency

**We're the Doctors**  
your devices need.

# SALES

at Ifix



At Fix, we offer a seamless and user-friendly sales experience. We specialize in selling new Apple devices. Additionally, we provide the option for you to sell your used iPhones, MacBooks, Watches, and iPads. Our process involves an instant quote generated by assessing the device's features and conducting a physical quality check.



Sales

We offer new Apple and Windows devices to meet your technology needs.



Refurbish

We sell refurbished products, ensuring quality and affordability.



Buy Back

We not only purchase devices that are still in use within an organization but also buy back dead or non-functioning devices. Additionally, we accept e-waste products, promoting responsible disposal and environmental consciousness.

# SERVICE



Genuine Parts



Assured Warranty



Pick & Drop

Lets Make Your  
**Apple Device**  
Great Again

# iPhone

The iPhone is a line of touchscreen -based smart phones designed and marketed by Apple Inc.It is considered to be one of the most important and innovative inventions of the 21st century. All generations of the iPhone use Apple's iOS mobile operating system software. With around 20 crore iPhones sold each year, there is a huge market as well as, a high demand for iPhone services.

## Repairs we offer

1. We replace the genuine display and batteries within 2-3 hours.
2. Back panel and back glass(in the latest products) can be replaced in the same day.
3. Camera issues can be repaired and also replaced if necessary.
4. We can fix all the buttons available on the product.
5. Speakers can be cleaned and repaired or even replaced if necessary.
6. We give life to dead/water damaged devices by repairing them.



# MacBook



MacBook is a brand of Macintosh laptop computers by Apple Inc. That merged the Powerbook and iBook lines during Apple's transition to Intel processors. The current lineup consists of the MacBook Air ( 2008 - Present) and the MacBook Pro ( 2006 - Present ). With sales of around 2 crore MacBooks each year, the market of MacBook serving is huge and high in demand.

## Repairs we offer

1. We replace the genuine display within 2-3 hours.
2. The batteries in a few latest machines are attached with a top case and can be separately replaced. The batteries without affecting/ changing top case and keyboard.
3. We can downgrade / upgrade the devices to any version of Mac OS.
4. For the eligible models we can replace RAMs up to 16GB.
5. We repair the liquid damaged devices with a success rate of up to 70%, that too, in a cost effective method.
6. We repair and upgrade the HDD and the SSD.
7. MLB, being the heart of the device, can be repaired and also replaced

# iPad

iPad is a line of tablet computers, developed and marketed by Apple Inc., which run the iOS and iPadOS mobile operating systems Apple has more than 36 crore iPads since 2010 , Which makes a huge market for it's repair - service.

## Repairs we offer

1. Repairs that we offer-
2. Glass is the main component that breaks in iPads and we can replace only glass(touch) in most of the models except the latest ones.
3. We can replace batteries separately in iPads without exchanging the device.
4. Back panel replacement.
5. Buttons can be repaired and replaced.
6. We give life to dead/water damaged devices by repairing them.







Apple Watch is a type of smartwatch made by Apple Inc. It's designed for tracking fitness and health, and it works closely with iPhones and other Apple devices.

Most of its functions rely on being connected to an iPhone, like setting it up, making calls, texting, and syncing data with iPhone apps. However, some models, like the Series 3 and newer with LTE, can connect directly to mobile networks, reducing the need for an iPhone after the initial setup.

Around 30 million Apple Watches are sold every year, creating a big market for repair services. Some common issues include a broken display, battery problems, and the watch not turning on.

### Repairs we offer

1. We can separately replace the display without replacing the watch
2. Battery of an Apple watch can be replaced
3. We can inspect the device and repair the devices that are not switching on



# Case Studies

## I Innovative Retail

### How it became a potential B2B:

Client used to take service from Brand service centres. And known person from Brand store recommended them about iFix.

### Case

Client used to submit the device to Brand for multiple issue and in few places Brand replaces multiple parts for one issue (Eg: If the battery is damaged, they replace the battery along with keyboard and trackpad by charging to all of them) Client started rejecting the quotations and started asking to resolve the issue for which they have submitted. Since Brand did not had that option, they recommended iFix. We used to get only such cases initially and seeing the quality of service and part, they handed over the entire service request from Brand authorised service center to iFix India.

We also have got the new device purchase request from the client recently.



## Case Studies

### II Channel Partner

#### How it became potential B2Ch

Client was exploring and purchasing from multiple vendors and service providers. He found us as one point contact for all the Apple repairs.

#### Case

Client is in to similar business and handles IT infrastructure to multiple companies including MNC's. Since they are in to multi brand, Apple service request was a challenging task as availability of Apple parts was very difficult. They found iFix in their exploration and started giving few Apple devices. As and when they got the timely reports and deliveries of their gadgets with great warranty and original parts they expanded their Apple service business and started redirecting all the service requests to iFix India.

iFix is the only Point of Contact to the client for their any Apple products repair that they get from their clients.

### III IT

#### How it became a potential B2B:

This was B2C customer turned out to be B2B customer.

#### Case

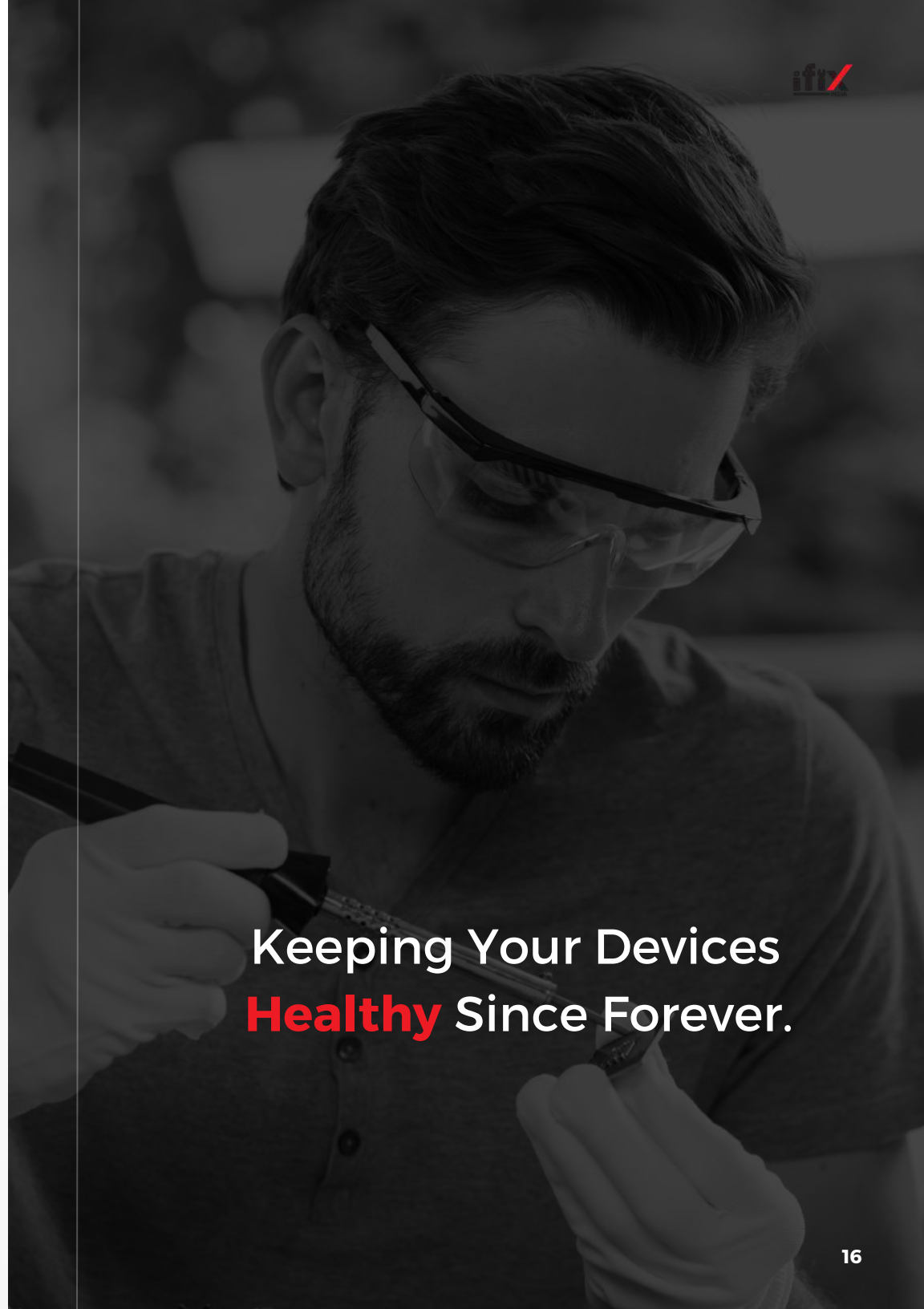
Customer damaged the MacBook display provided from the company and company gave 2 options.

1. Company will replace the display from Brand and customer has to bare the 50% charges.
2. Get the display done from his end and resolve the issue and claim 50%.

Customer choosed 2nd method and started exploring. He found iFix and since he felt we are professional, he took a chance to get it done from us. He just not liked the product and the service. The IT at the office was impressed by the price and contacted us for registering us as their vendor.

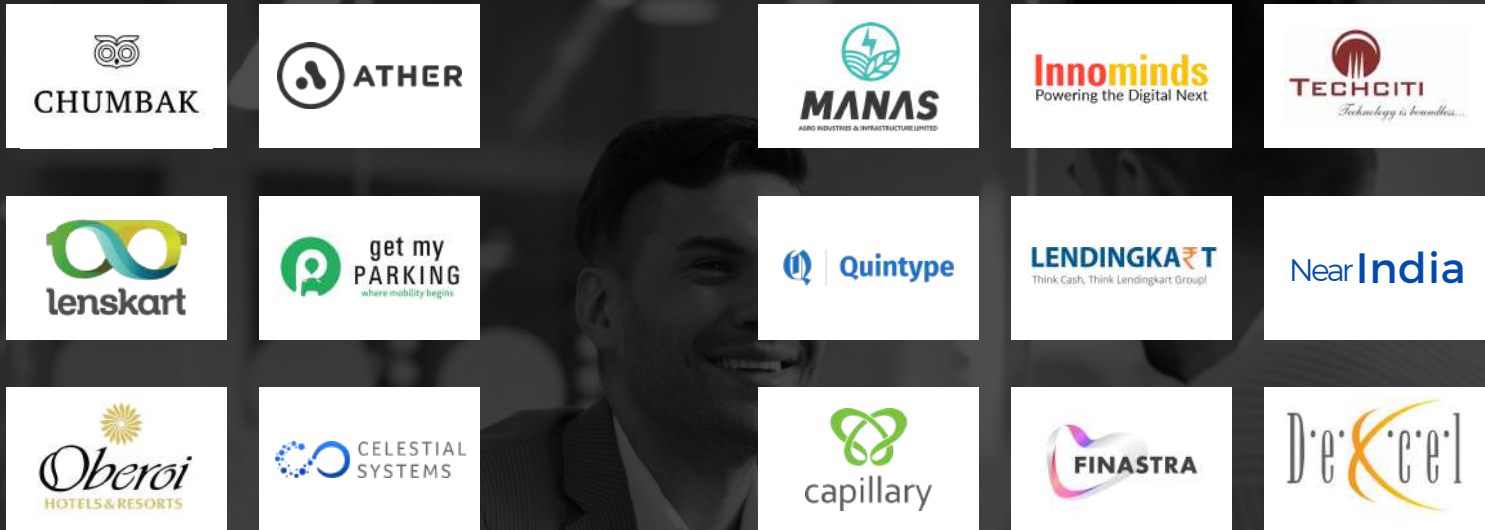
iFix is the registered vendor for the client for any of their gadget repairs.

We also supply new laptops to the client when there is requirement and we have also closed buyback and trade-in requests from the client.



Keeping Your Devices  
**Healthy** Since Forever.

# OUR CLIENTELE



## Let's See What Our Clients Say



**VINAYAK**  
IT Manager, Oberoi

We used to always search for genuine apple service centres as aesthetics of the device matter us a lot in the Hotel(5 star) industry as everything should be uniformed and neat and clean. iFix never failed to do the best job compared to anybody with the iPad fixing and hence I would definitely rate them a high five.



**NIKHIL**  
CEO, Manas IT

I have been dealing with them for all the MacBook repairs that comes to me. Not only with the service, the best price that they give is what sets them apart from the industry. Thanks iFix team.



**SONU KUMAR**  
Lendingkart

APPLE, the brands itself says the premium nature it has. Undoubtedly these guys are premium in the quality and type of service they provide. They have the best set of engineers!



**TRIBUVAN**  
IT dept. Quintype

From the display replacement till screw fixing, they does a brilliant job. The quality of product they use, the service they provide, never disappointed me or my company. Keep up your good work, iFix.